

UNISON Great Western Ambulance Branch



28th February 2013

Media statement – Privatised 111 service

Jo Fowles, paramedic and secretary of UNISON Great Western Ambulance Service NHS Trust said:

The privatisation of 111 has done exactly what we predicted.

It's not producing an efficient service, it's not providing good, patient-focused care and it is putting huge pressure on the ambulance service.

The ambulance service is ramping up its response so nobody suffers, but this is the NHS covering the mistakes of private health care and isn't a long-term solution. UNISON is calling for the commissioners to give the contract back to the NHS.

Notes for editors

UNISON Great Western Ambulance Branch represents around 1000 ambulance staff in the Avon, Gloucestershire and Wiltshire area of South Western Ambulance Service NHS Trust.

UNISON Great Western Ambulance Branch is not available for further comment on this issue. Please contact the Regional Secretary's Office on 01823 285318.